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# HUAWEI E5776s-22 21.202.17.00.00

## User Guide

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## Revision Record

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## Keywords

Software upgrade without USB driver, WEBUI, WCDMA, WIFI, Log capture,

## Abstract

This document shows how to upgrade the old software of E5776s-22 Mobile Wi-Fi device to newer software. It also shows how to capture a log if there is no USB port and how to handle exception situations.

## Acronyms and Abbreviations:

Abbreviation	Full Spelling
WIFI	Wireless Fidelity
USB	Universal Serial Bus

# 1 Special operations for this release

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**1.1 Please do a factory reset by press the reset button after the software been upgraded to new version.**

# 2 Upgrade to new software

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## 2.1 Purpose

This document shows how to upgrade the software of E5776s-22 from old version to new version.

Tips: The version number in shortcuts below is only for example. Please refer with the attached version to get the really version number.

## 2.2 The preparation before upgrade

1. Check your operation system on PC, it should be Windows XP.
2. Check the drivers installed on your computer.

3. Make sure that E5776s-22 installed the battery and the battery has enough power.
4. Make sure that E5776s-22 can be a normal start, USB ports can be properly identified
5. Use of USB type mini USB data cable

## 2.3 Start the upgrade

### 2.3.1 Normal upgrade

**Step 1** Power up the device.

**Step 2** Connect PC and E5776s-22 by USB cable; make sure the COM port is as same as the following diagram 1..

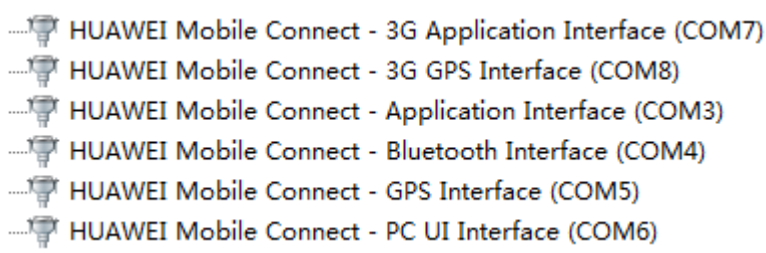


diagram 1

**Step 3** Double click the update package, for port as same as the following diagram 2.

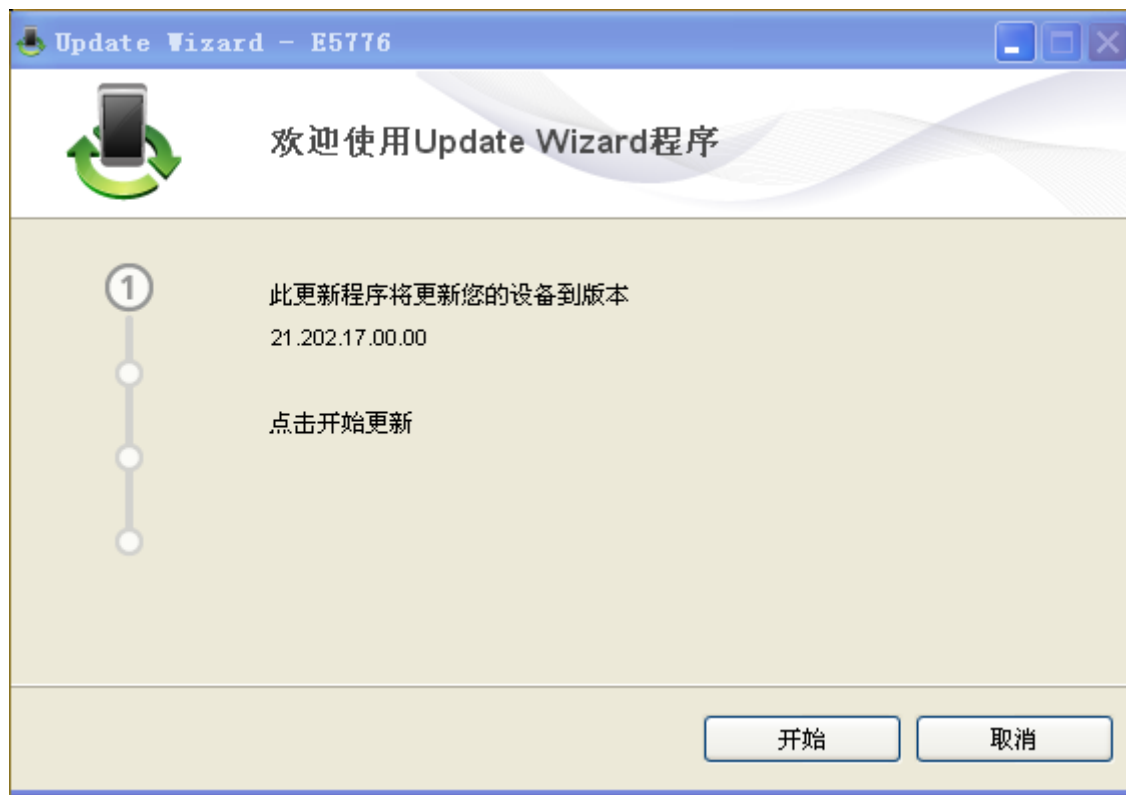


diagram 2

Start the upgrade by click "开始>". Wait until the upgrade finished.

Specific steps are as follows:

- ① Click the update package, Start the upgrade by click "开始>". Following diagram 3.

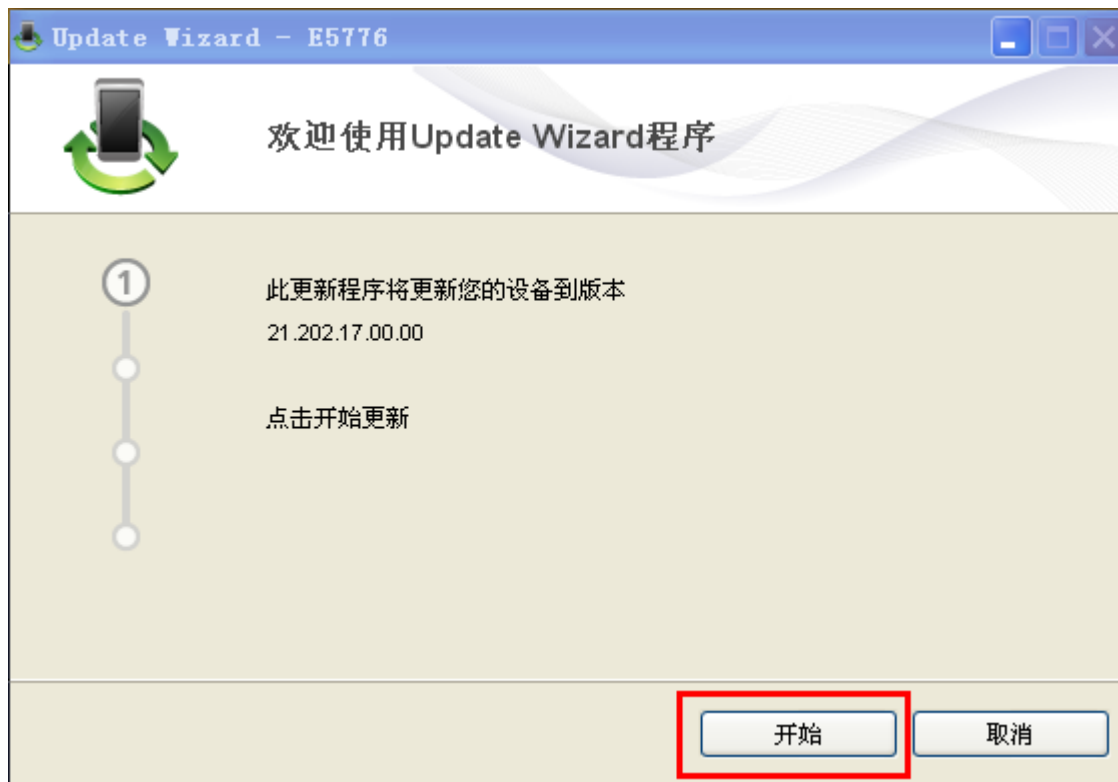


diagram 3

- ② "查找设备" message, and automatically enter the third step, Following diagram 4.



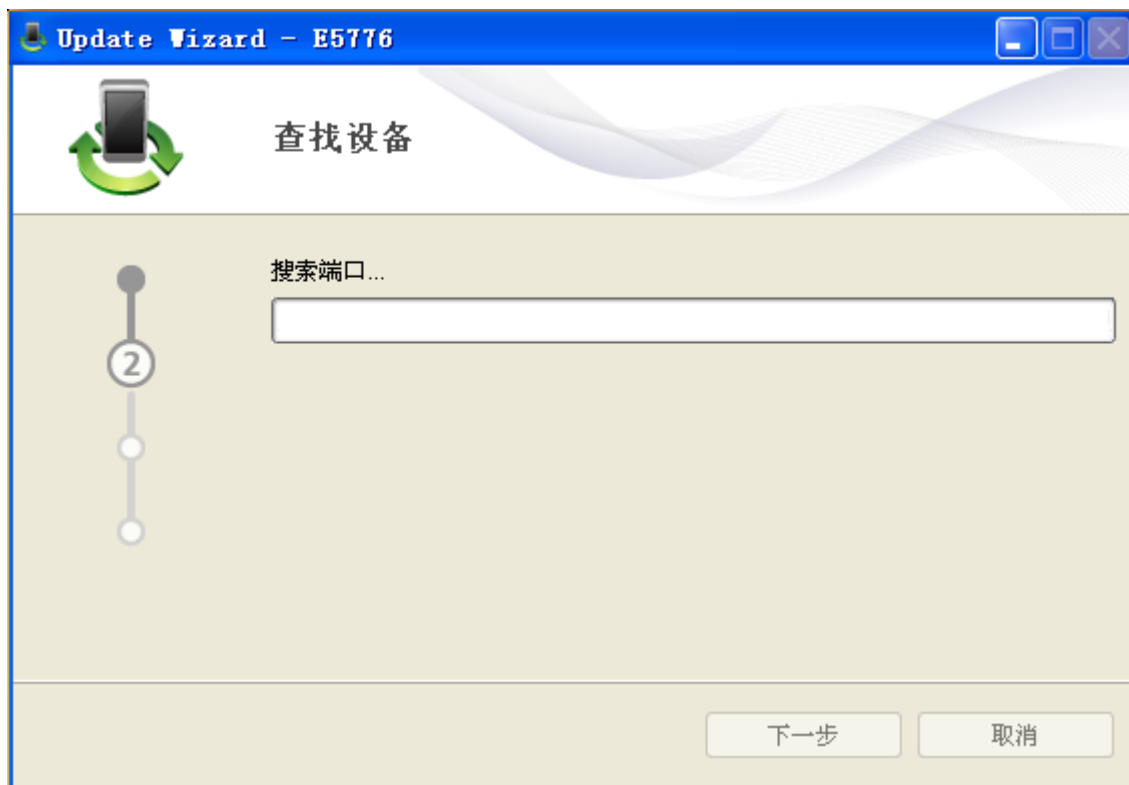


diagram 4

### ③ Updating following diagram 5.

Pay attention to the following during the upgrade:

1. Make sure that the PC is running on full power.
2. Do not remove the data card.
3. Do not run other programs.
4. Do not shut down, sleep, hibernate, log off, switch user or restart the PC.

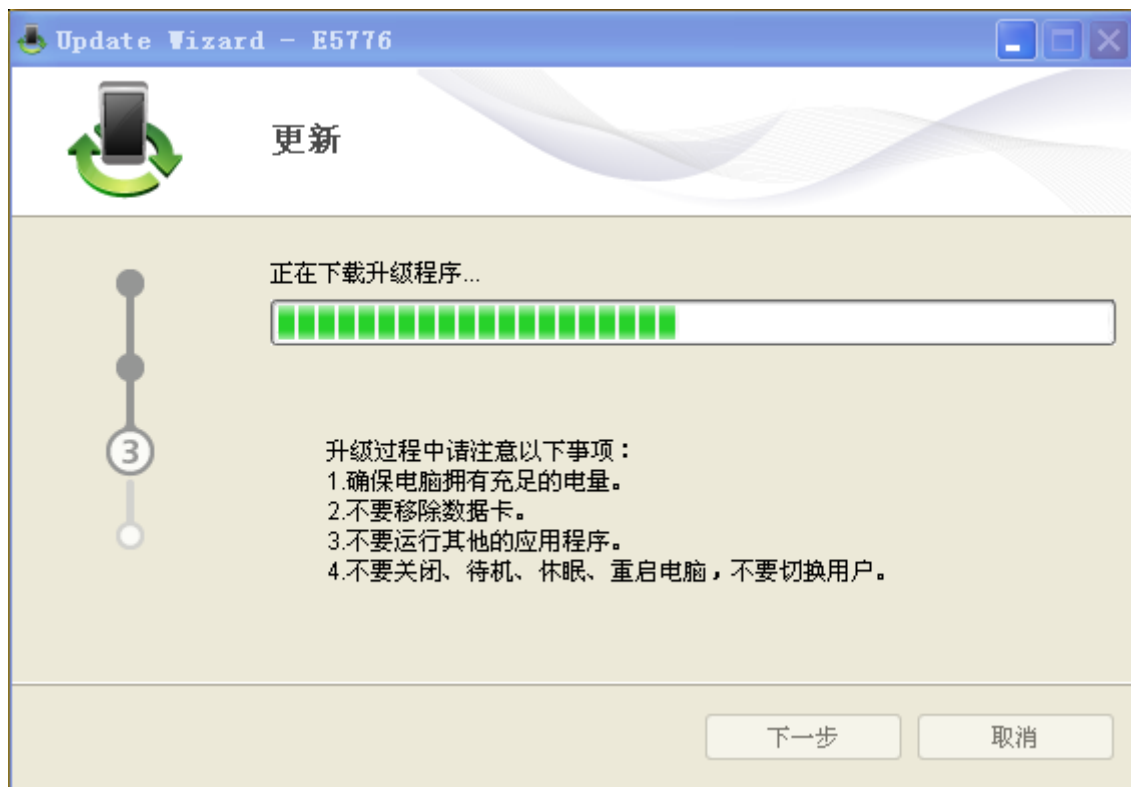


diagram 5

④ When upgrade finished, finished the upgrade click "完成 >"

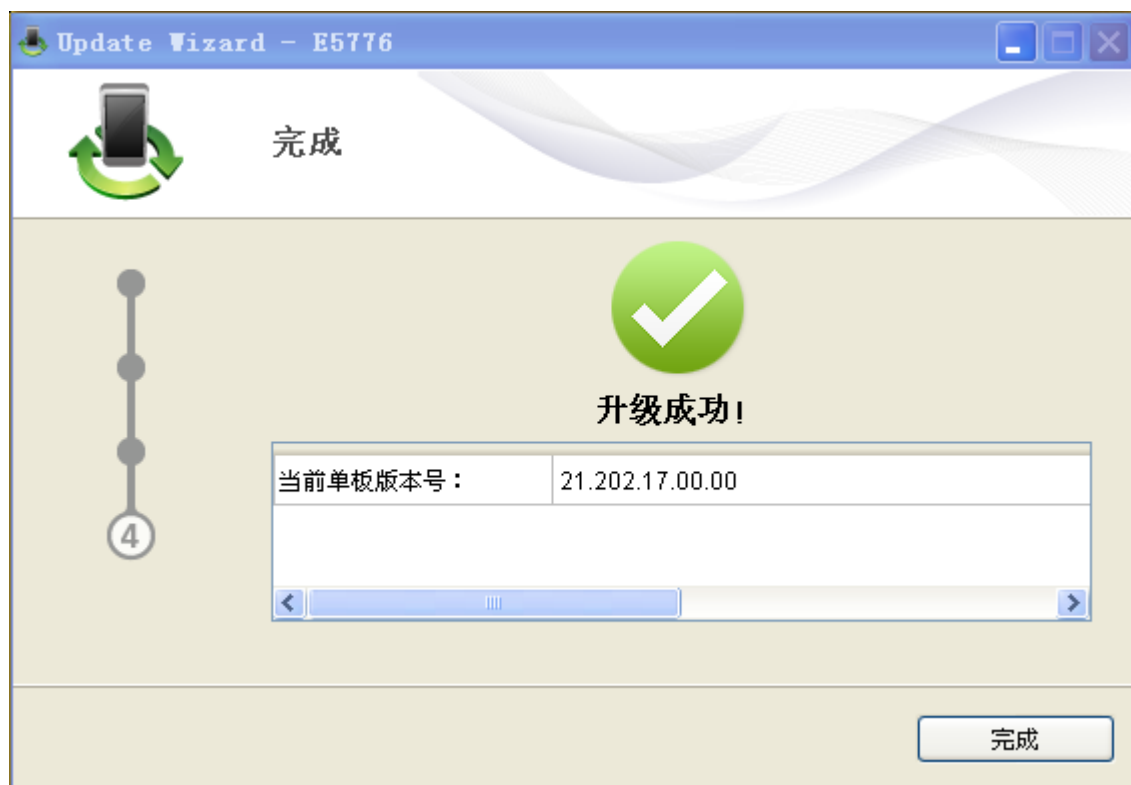


diagram 6

## 2.3.2 Forcible execution to upgrade

**Step1** Make sure that E5776s-22 is not running and not in charging.

**Step2** Hold down both the POWER button and WPS button for 2s and hold down the WPS button in 500ms when you see "FORCE UPDATE" on LCD to entry Forcible download model. Connect PC and E5776s-22 by USB cable; make sure the COM port is as same as the following picture.

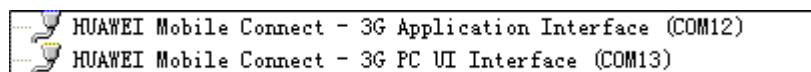


Diagram 7

**Step3** Double click the update package, for port as same as the following diagram 8.

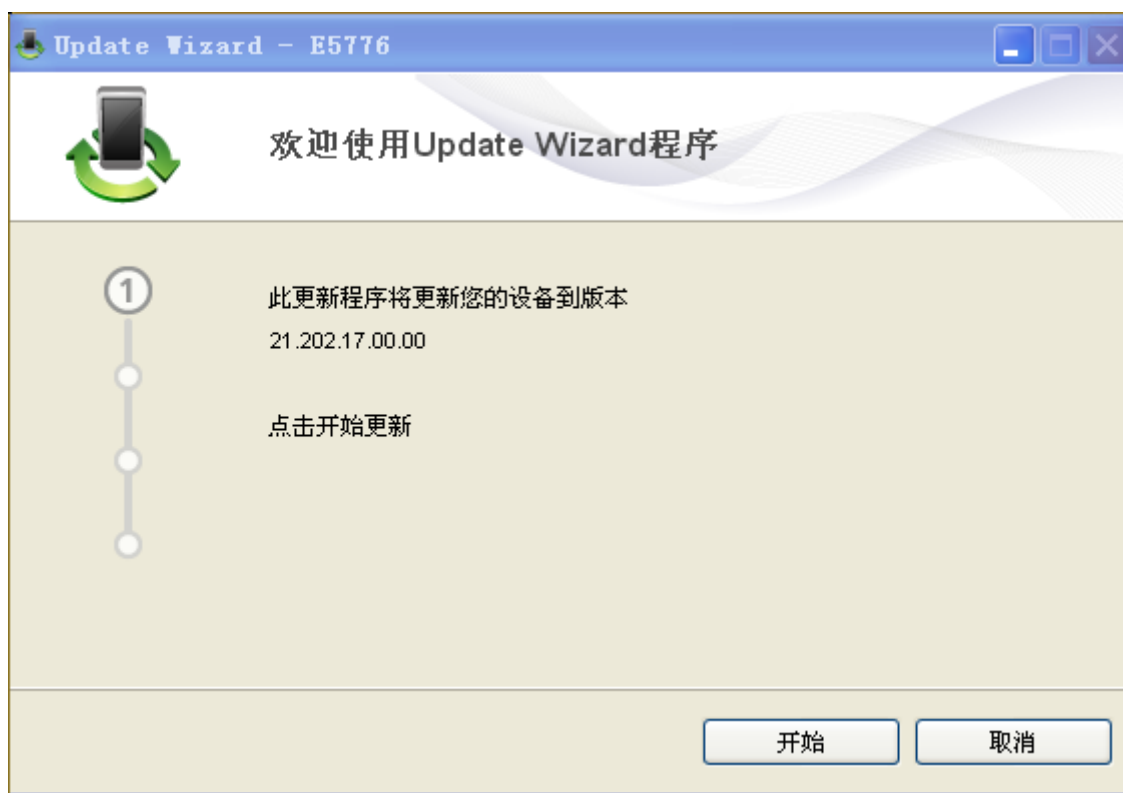


Diagram 8

**Step4** Start the upgrade by click "Start >". Wait until the upgrade finished.

Follow next steps:

① Double click the update package, it is a executable file, Start the upgrade by click "开始 >".The system will following automatic. Following Diagram 9.

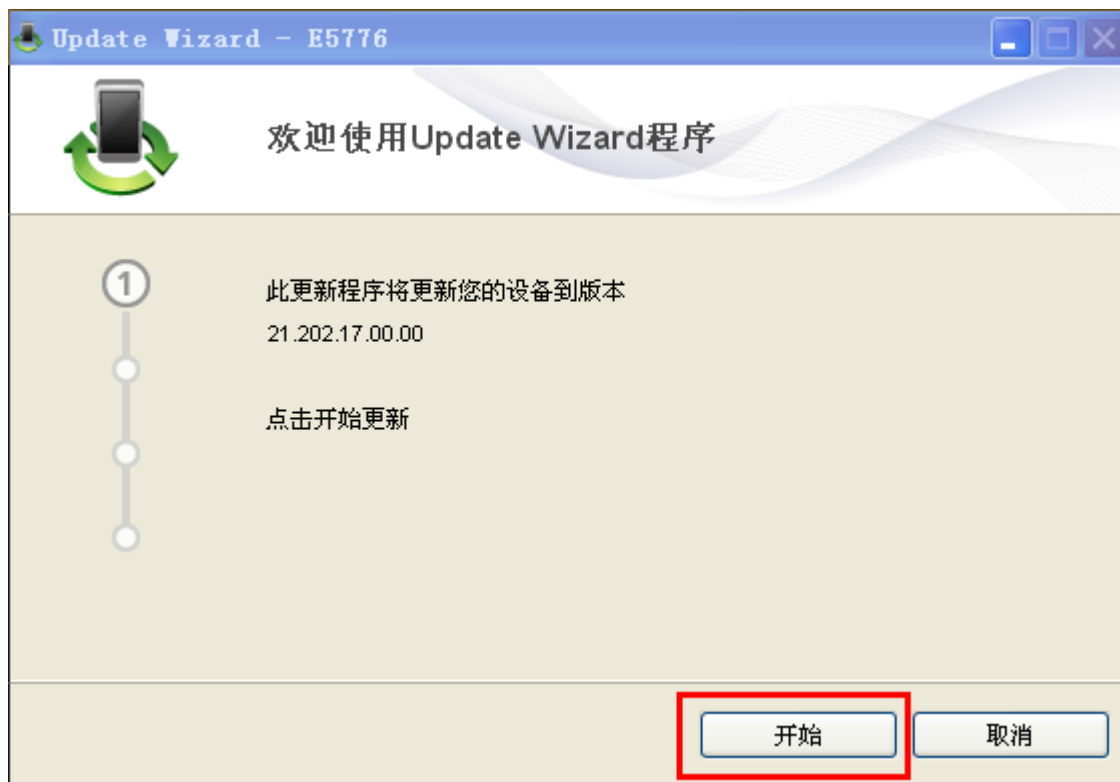


Diagram 9

②: " 查找设备" message, and automatically enter the third step. Following diagram 10

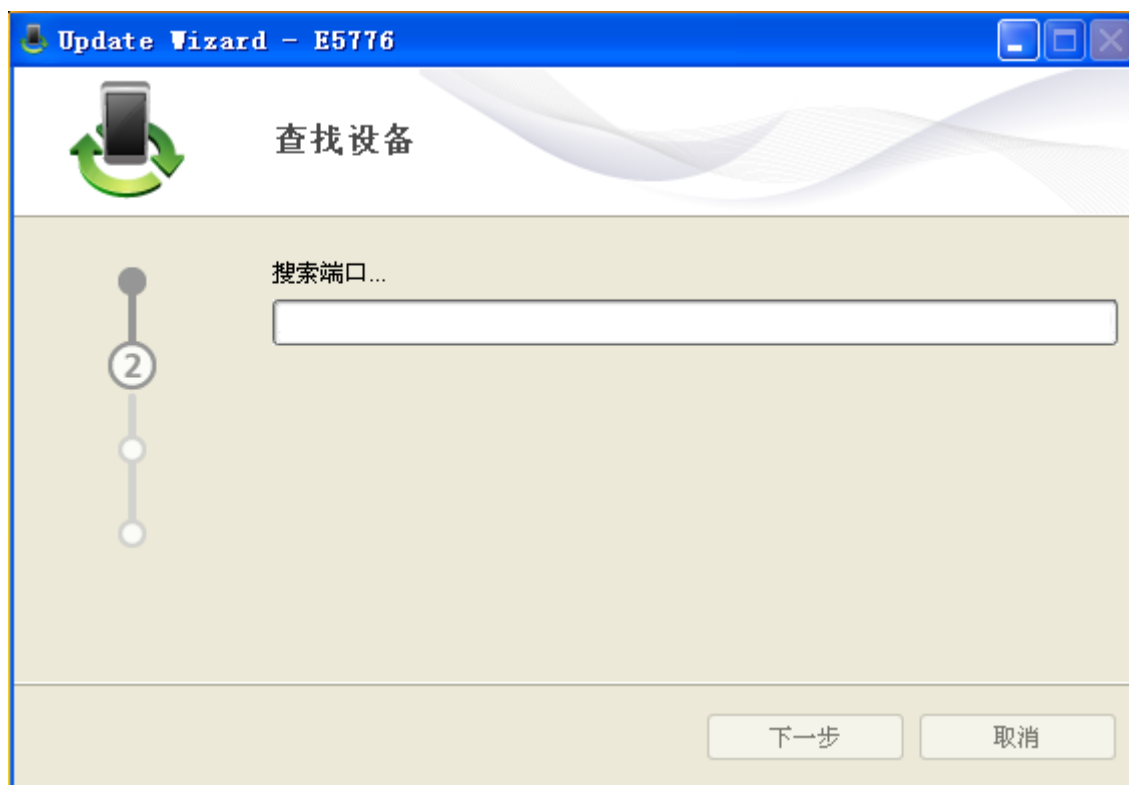


diagram 10

### ③: Updating following Picture C.

Pay attention to the following during the upgrade:

1. Make sure that the PC is running on full power.
2. Do not remove the data card.
3. Do not run other programs.
4. Do not shut down, sleep, hibernate, log off, switch user or restart the PC.

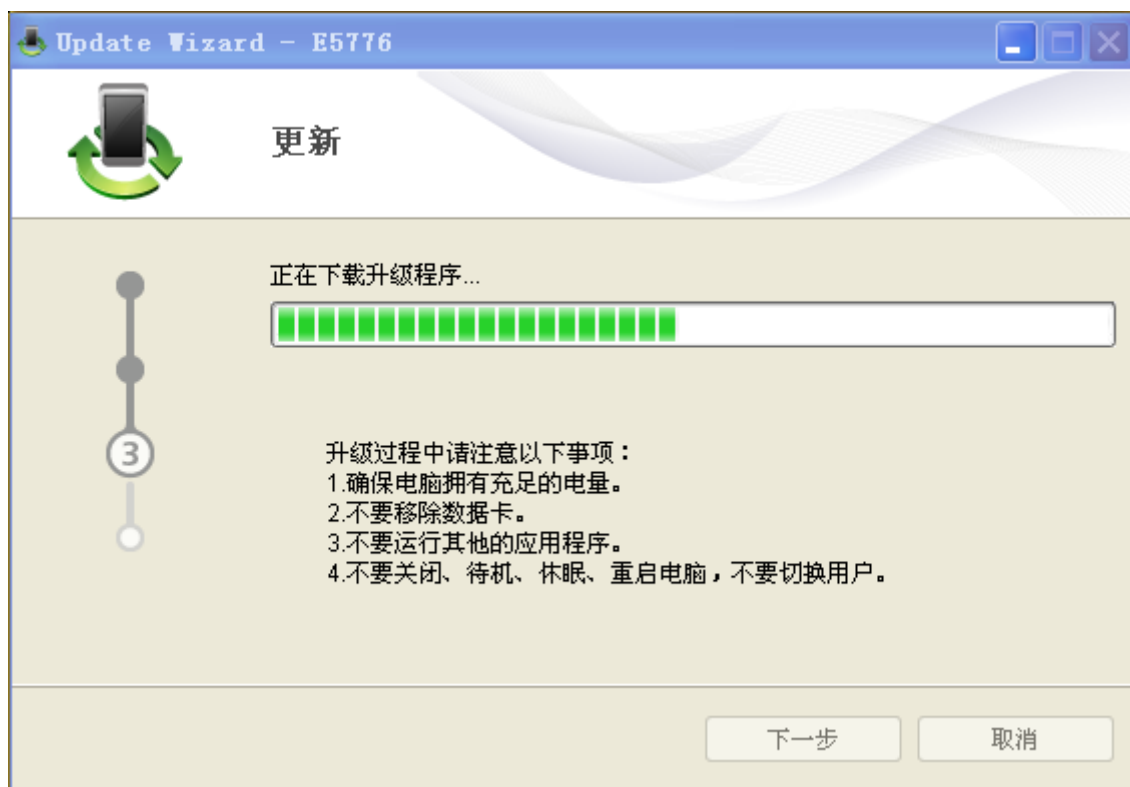


diagram 11

### ④ When upgrade finished, finished the upgrade click "完成 >"

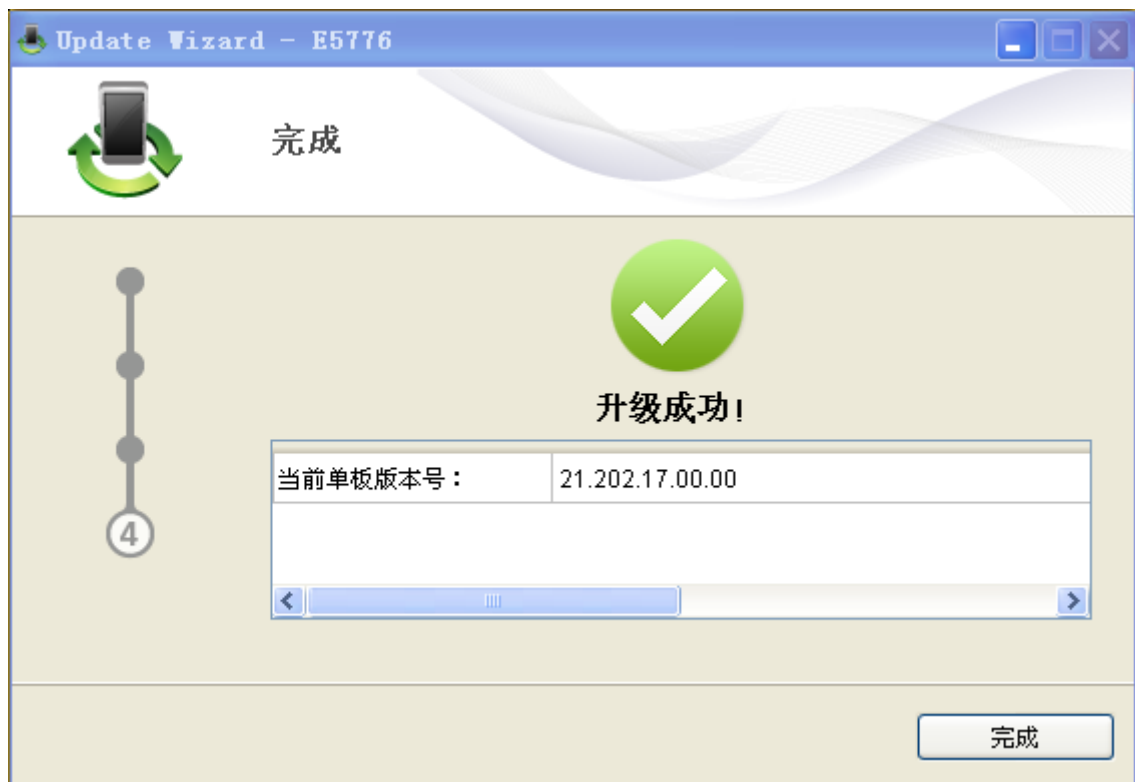


diagram 12